



Our Message to Our Affected Customers

In the wake of one of our professional drivers receiving a positive diagnosis for COVID-19, our Sales team reached out to customers who had loads that the driver had serviced:

Recently we became aware of a driver who has tested positive for COVID-19 and has serviced your freight within the last 14 days. The good news is that the driver is currently under medical care and is in stable condition. We're all thankful for that.

As a precautionary measure, we're letting you and all other customers know that your freight may have come in contact with this driver. As business partners, we're committed to doing what we can to keep our workforce, and your workforce, well.

Meanwhile, as another precautionary measure, we're closing this driver's home terminal, Markham, IL, until Friday, April 3. We will use that time to deep clean the terminal and shop while allowing the Centers for Disease Control recommended 14-day waiting time to be confident that it is safe for people to return to the terminal and shop. We'll also be contacting all other drivers who may have come into contact with this driver.

We're also ramping up efforts among all terminals and dedicated locations in an effort to keep everyone safe and mitigate the spread of COVID-19. We're engaging an extra cleaning crew to be onsite at terminals to take special care of showers and restrooms.

We continue to encourage everyone to use a disinfecting product when touching surfaces including trailers, seals and everything else in the terminal, yard or customer location. And wash your hands with soap and warm water frequently. For more guidance from the Centers for Disease Control for staying well, visit www.cdc.gov.

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