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CRO Justin Harness' Note to Our Customers

Valued Customer,

We know that the COVID-19 (coronavirus) pandemic makes for uncertain and concerning times. During this difficult period, we want you to know that we're here for you – committed to helping you meet your freight delivery needs.

To ensure we keep the trucks rolling, we've activated our business continuity plan, which addresses everything from our office and shop employees, to drivers and suppliers. Part of that plan is to keep you informed. We're starting by sharing a message from our President and CEO Eric Fuller. Additionally, we've created an online resource where you can access information on the actions we're taking.

We hope you find these efforts useful as your business responds to this health crisis. And we'll continue to proactively share relevant updates related to your freight.

Thank you for your partnership. Together – as partners and a country – we'll ride out this crisis. If you have questions, please reach out to your Sales or Customer Experience contact and we'll work to quickly answer them.

Take Care,

Justin Harness

Chief Revenue Officer

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Posted: 3/19/2020 11:29 AM

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