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Addressing COVID-19 Cases

As this pandemic has continued to spread, we have now had multiple positive cases of COVID-19 among our drivers. We're happy to say that all of them are in stable condition, some of them feeling better and better every day. We wish them all a full recovery.

With the number of COVID-19 cases in the United States rapidly increasing every day, we're aware that more of our employees will likely be affected. We're doing everything we can to support them while continuing to maintain business continuity and move essential freight.

Some steps we have taken include:

- Limiting access to driver lounges to those drivers whose trucks are in the process of being serviced or who need to access facilities like showers and laundry. For everyone's health, we're asking all other drivers to take breaks in their cabs.
- Asking all entrants (to terminals, dedicated locations or other facilities) to self-report any flu-like symptoms or possible exposure to COVID-19 when they come through the guard gate or reach a facility lobby.
- Engaging an extra cleaning crew to be onsite at terminals to take special care of showers and restrooms.
- Continuing to encourage everyone to frequently wash their hands as well as use a disinfecting product when touching surfaces including trailers, seals and everything else in the terminal, yard or customer location.
- Strongly encouraging all drivers to **self-report** by informing their manager if they test positive for COVID-19 or have been in contact with someone who has. Company drivers and non-telecommuting office/shop employees who do test positive will be offered emergency pay of \$500 per week, until further notice.
- Immediately contacting all drivers, terminal employees, or customers who may have come in contact with any U.S. Xpress employee who has tested positive for COVID-19.
- Informing all customers whose freight may have come into contact or otherwise been affected by a positive COVID-19 diagnosis.
- If needed, closing down locations where an employee who has tested positive for COVID-19 has spent time until CDC recommended cleaning has been completed.
- Handling each situation on a case-by-case basis, following CDC recommendations. Responses to positive COVID-19 cases differ based on factors including, but not limited to, how many people the employee was in contact with, whether the employee is based at a facility that is owned by U.S. Xpress or by a customer, or how long it has been since the employee was at a given terminal.

Every day, more news is coming out about the virus and how to prevent it from spreading further. We're keeping a close eye on the news and CDC recommendations, updating our policies accordingly.